The Navigator Company has the Mission of being a global company with a reputation for innovation and sustainability in processing forestry materials into products and services that improve people’s lives. Our Vision is to extend our leadership position in printing and writing paper to other business areas and add to Portugal’s affirmation, at an international level. Our Values are based on Trust, Integrity, Entrepreneurship, Innovation, Sustainability and Excellence.

The Management Systems Policy sets out our commitments to implementing the Mission and Vision in the context of our business operations, products and services, by:

- Ensuring that stakeholders’ needs and expectations are satisfied, by being rigorous in honouring the commitments agreed, by supplying high quality products and services, through the pursuit of excellence, innovation and sustainable development of operations. Mitigating our environmental impacts, promoting circularity in the treatment of waste and adopting the best available techniques for minimising emissions, providing safe and healthy working conditions, so as to prevent work-related injuries and diseases, in keeping with the principles of continuous improvement.
- Ensuring compliance with the legal obligations applicable to our operations, products and services, including legal and safety requirements applicable, and also with others adopted voluntarily, by taking a responsible attitude.
- In all areas of its business activities, in particular in our dealings with clients, suppliers and employees, to adopt practices based on respect for ethical business principles and high professional standards.
- Voluntarily and wholeheartedly adopting the principles and practices of Sustainable Development, in our forestry and industrial operations, in view of the needs of future generations.
- Creating procedures for systematic communication, reporting and consultation with stakeholders concerning the organisation’s performance, thereby contributing to a collective awareness of ecosystems protection and strict compliance with our legal, social and ethical obligations.
- Embracing social responsibility practices, in particular for the benefit of employees and communities in the areas around our industrial plants and forestry holdings.
- Maintaining Management Systems appropriate to the nature and scale of the risks and opportunities resulting from our business activities, products and services, in keeping with the standards implemented in the Company.
- Promoting workforce consultation and participation, personal and professional development for our employees, encouraging initiative, innovation, productivity and commitment to achieving our goals.
- Taking an active part in R&D projects, with a view to the sector’s best available techniques and, whenever justified and appropriate, developing and incorporating technologies and practices geared to environmental protection and pollution prevention, eliminating hazards and minimising health and safety risks, and improving the energy performance of processes, products and services.
- Providing the necessary information and human, technological and/or financial resources in line with the aims of the Integrated Management System.
- Systematically improving energy performance by designing and acquiring energy-efficient products and services and through an active policy of improving energy efficiency.
- Encouraging suppliers to develop products and services that respond to the Company’s requirements, in line with the goals defined. In particular, suppliers of fibrous materials are encouraged to comply with FSC™ and PEFC™ requirements concerning forest and the chain of custody management.
- Disseminating the Management Systems Policy to all stakeholders.

The Navigator Company’s Board undertakes to conduct periodic reviews of its Management Systems Policy, analysing the experience acquired, assessing and updating goals, in order to ensure that it contributes effectively to continuous improvement in the performance of the Integrated Management System.

The Executive Board

(Eng.º António Redondo)                           (Eng.º Adriano Silveira)

May 2020